



PURPLE SAGE INC.
CUSTOM PROJECT
TERMS & CONDITIONS

1. A 50-75% non-refundable deposit is required before we begin work on a project. The exact rate of this deposit and payment method will be negotiated upfront between Purple Sage and client.
2. Once the non-refundable deposit is paid in full, work begins immediately.
3. We cannot provide refunds of this deposit in order to pay our employees and subcontractors for their work, time, and research in creating the content as well as in conducting business and further meetings with the client.
4. The remaining balance and payment schedule will be invoiced as negotiated upfront between Purple Sage and client.
5. If a project is cancelled or postponed by the client, Purple Sage retains all payments. If applicable, a fee for all work completed beyond what was already paid for shall be paid by the client.
6. Due to the custom nature of all our work, Purple Sage does not issue refunds for any reason.
7. We cannot guarantee a completion date for any project. Timelines vary with the speed of the client's feedback and the quantity of project revisions or concept modifications requested by the client. We will always do our best to accommodate project deadlines; please inform us upfront if you have a project deadline.
8. Provisions for acceptable number of edits, major revisions, and final work will be negotiated upfront between Purple Sage and client. This allowance will be incorporated into the predetermined cost of the total project. Additional fees and charges for work requested and agreed to beyond these allowed changes may apply.